

## All About CEUS

### Health Advocacy Now: Lessons From the Pandemic

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#### Q. Which CEUs do you offer to the Conference?

**Board Certified Patient Advocates (BCPAs)** - HealthAdvocate<sup>x</sup> National Conference, 'Health Advocacy Now, Lessons from the Pandemic' is approved for 12 CEs by the Patient Advocate Certification Board to satisfy the requirements for Board Certified Patient Advocates (BCPA).

**National Association of Social Workers (NASW)** - This workshop has been approved for 12 CEUs by the Washington Chapter, National Association of Social Workers (NASW) for **Licensed Social Workers, Licensed Marriage & Family Therapists** and **Licensed Mental Health Counselors**.

**Registered Nurses (RNs)** - This will fulfill requirements by RNs for general education, but participant should check rules applicable in their own state.

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#### Q. How many CEUs are approved for the Conference?

**This Conference is approved for 12 total CEUs. Every session is worth 1 CEU.**

Session 1: The Dynamic Field of Health Advocacy by Robin Shapiro

Session 2: **(LIVE ONLY)** Charting the Course for the Future of Patient Advocacy Together – National Advocate Networking Event by Melissa Cardine

Session 3A: Hot Topics for Advocates by Io Dolka, Deidra Kindred and Anne Llewellyn

Session 3B: The Pandemic's Gift: What is Life (and Death) About? by Beth Droppert, Gerda Maissel and Janis Landis

Session 3C: Navigating the Here and Now: MindBody Strategies for These Times by Brad Lichtenstein

Session 3D: Moral Distress and Compassion Fatigue by Sue McWilliams

Session 4: Understanding Long COVID by Diana Berrent, Natalie Lambert and Liza Fisher

Session 5: Elevating Health Equity for the Benefit of Every Person by Nwando Anyaoku

Session 6: The Changing Tides of Primary Care: Grace, Advocacy and Resiliency During COVID by Jane Dunham and Norris Kamo

Session 7: Reimagining Health: Framework for Active Collaboration by Daniel Sands

Session 8: Achieving Business Goals by Refining Your Strategic Niche by Vanessa Laughlin

Session 9: Essential Preparations for Growing and Scaling Your Business by Ginger Jones

#### **\*\*Important\*\***

**Session 2: Charting the Course for the Future of Patient Advocacy Together – National Advocating Networking Event – Is only available as a LIVE SESSION. You must be present**

during the event on November 4, 2021 and pass the corresponding survey in order to receive credit. This session will not be recorded and cannot be viewed later.

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**Q. Can I still obtain credit if I miss a session or the entire Conference?**

**Yes! Most sessions will be available after the Conference.** The only exception is Session 2, which requires live participation in networking and will not be recorded. We will upload recordings to each session area. Some recordings may not be available until a few days after the Conference is finished.

**Conference sessions will be available on the Whova platform after the Conference is over.** You can access these sessions and view on-demand content by [Logging Into Whova](#).

**Can't remember how to log into Whova?** Check out our [2021 Conference Page](#). Click the button "LOG INTO VIRTUAL CONFERENCE HERE"

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**Q. How long do I have to complete my CEUs?**

**Board Certified Patient Advocates (BCPAs)** – Conference CEs will be available through November 3, 2023.

**National Association of Social Workers (NASW) & Registered Nurses (RNs)** – While there aren't any deadlines, we suggest you complete these courses as soon as you can.

**You can view sessions and complete surveys through Whova until May 5, 2022. After that, the virtual Conference platform will not be available.**

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**Q. How do I get credit? How does this whole process work?**

**(1) Attend the live session OR view the on-demand recording.**

- Note: All sessions will be available for on-demand credit EXCEPT for Session 2. You must attend this LIVE SESSION and participate in order to obtain credit.

**(2) Pass the survey corresponding to every session you view.**

- Survey links will be posted within the description area of every session. It will look something like this –

**1 CE Available | On-Demand**

**[\\*\\*Click Here for Survey - Required for Credit!\\*\\*](#)**

- You must pass with a score of 75% or higher (correctly answer at least 3 out of 4 questions).
- You can retake the survey as many times as you need to pass.
- We strongly recommend filling out the [CE Tracker Form](#) while completing each session survey.

**(3) Fill out your certificate (front and back!).**

- You must check the boxes for the CE/CEUs on the front of your certificate that you attested to attending, took a survey for and had a passing score on each.
- We will email your certified within 7-10 business days after the Conference.

**(4) Submit your certificate to the appropriate credentialing board in order to receive credit.**

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**Q. How can I tell which sessions I already took? Can I look this info up later?**

**Sorry! You will be notified after each survey you take whether or not you passed, but you won't be able to look up this info for yourself later on.**

**We strongly recommend filling out the [CE Tracker Form](#) to help you keep track of your completed sessions.**

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**Q. When will I receive my certificate?**

**You should receive a copy of your certified via email within 7-10 business days.**

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